

## KSA Servicing

**Phone:**

1-877-292-4825

Monday - Thursday: 9:00AM to 8:00PM

Friday: 9:00AM to 5:30PM ET

**Fax:**

1-877-292-6462

**Address:**

Department of Education KSA Servicing

P.O. Box 105193 Atlanta, GA 30348-5757

**Contact Information:**

<https://ksaservicing.myedloan.com/info/contact>

## VSAC Federal Loans

**Phone:**

1-888-932-5626

Monday - Thurs 8:00am - 6:00pm Friday 8:30am - 4:30pm

**Fax:**

(802) 654-3777

**Address:**

VSAC Federal Loans

P.O. Box 777

Winooski, VT 05404

**Email:** [fedinfo@vsac.org](mailto:fedinfo@vsac.org)

**Contact Information:**

<http://vsacfl.org/wps/wcm/connect/Direct/>

## AMERICAN EDUCATION SERVICES

**Phone:**

1-800-233-0557 Monday through Friday, 7:30 AM to 9:00PM

**FAX:**

(717) 720-3916

**Address:**

American Education Services

P.O. Box 2461

Harrisburg, PA 17105-2461

**Email:** [aesseccess.org](mailto:aesseccess.org)

**Contact Information:**

[https://login.aessuccess.org/contactUs/index.cfm?](https://login.aessuccess.org/contactUs/index.cfm?event=sendUsAnEmail)

[event=sendUsAnEmail](#)

## OTROS POSIBLES CONTACTOS

*Direct Loans Consolidation:* 1-800-557-7392 [www.loanconsolidation.ed.gov](http://www.loanconsolidation.ed.gov)

*Student Assistance Foundation:* 1-800-852-2761 [www.safaccount.org](http://www.safaccount.org)

*Educational Credit/Wells Fargo* 1-888-221-3262

*ACS Educational Services* 1-800-835-4611

*ECMC* 1-855-810-4918 [www.ecmc.org](http://www.ecmc.org)

**PERKINS LOAN - PUCPR**

(787) 841-2000 Ext. 1100-1101-1102-1103-1104

**Se requiere, que al momento de solicitar algún diferimiento incluya su número de cuenta.**



**\*Es IMPORTANTE que antes de realizar cualquier trámite con su préstamo, visite la página:**

**[www.nsls.ed.gov](http://www.nsls.ed.gov)**

En dicha página podrá acceder su historial de ayudas económicas y tramitar la Entrevista Inicial de su préstamo estudiantil.

- Otra página para obtener información sobre sus préstamos estudiantiles:

**[www.myedaccount.com](http://www.myedaccount.com)**



Pontificia Universidad Católica de P.R.

Oficina de Asistencia Económica

2250 Boulevard Luis A. Ferré Aguayo Suite 549

Ponce, PR 00717-9997

*Puede tener acceso a su PIN NUMBER*

*a través de:*

**[www.pin.ed.gov](http://www.pin.ed.gov)**

**1-800-433-3243**

**1-800-730-8913**

**Contactos:**

Teléfono: (787) 841-2000 Ext. 1064 / 1066

Fax: (787) 651-2041

[finaidinfo@pucpr.edu](mailto:finaidinfo@pucpr.edu)

**Horario de Servicio:**

Lunes - Jueves

8:00 a.m. – 4:45 p.m.

**\*Los viernes, se atenderá por cita previa o situaciones en particulares.**

*"SI TIENES FE EN TI MISMO ... NADA NI NADIE PODRA INTERPONERSE PARA LLEGAR A TUS METAS. BORRA DE TU MENTE TODAS LAS BARRERAS Y SIGUE CADA DIA ADELANTE, PORQUE A CADA PASO QUE DES ESTARAS MAS CERCA DE ELLAS."*



# Asistencia Económica

**Todo lo que debes saber, al momento de diferir los Préstamos Estudiantiles.**

**Información de Contactos**

**&**

**Formas de Aplazamientos Disponibles**

DIRECT LOANS

AMERICAN EDUCATION SERVICES

NELNET

FEDLOAN

GREAT LAKES

SALLIE MAE

MOHELA

GRANITED

ASPIRE

OSLA

Ed FINANCIAL

Ed MANAGE

ACS

CORNESTONE

# ¿Cómo puede diferir sus Préstamos Estudiantiles, de acuerdo a su agencia de servicio?

## ASPIRE Resources Inc.

**Phone:**  
1-855-475-3335  
7 am – 7:30 pm (Central time) Monday – Friday  
**Fax:**  
(515) 471-8180

**Address:**  
Aspire Resources Inc.  
PO Box 65970 West Des Moines, IA 50265-0970

**Email:** [loancounsel@aspireresourcesinc.com](mailto:loancounsel@aspireresourcesinc.com)

**Contact Information:**  
<http://www.aspireresourcesinc.com>

## Cornestone Education Loans

**Phone:**  
1-800-663-1662  
Monday - Thursday 6 am - 9 pm, Friday 6 am - 5 pm  
Saturday 8 AM – 12pm (Mountain Standard Time)  
**Fax:**  
(801) 366-8400

**Address:**  
U.S. Department of Education  
Cornerstone Education Loan Services  
P.O. Box 105189  
Atlanta, GA 30348-5189

**Email:** [customerservice@mycornerstoneloan.org](mailto:customerservice@mycornerstoneloan.org)

**Contact Information:**  
<https://www.mycornerstoneloan.org/>

## Direct Loans Servicing Center

**Phone Number:**  
1-800-848-0979  
8am - 8:30pm EST Monday - Friday  
**Fax:**  
1 800 848 0984

**Address:**  
U.S. Department of Education Direct Loan Payment Center  
P.O. BOX 530260 Atlanta, GA 30353-0260

**Email:** <https://www.myedaccount.com/WriteToUs.aspx>

**Contact Information:**  
<https://www.myedaccount.com/>

## EdFinancial Services

**Phone :**  
1-855-337-6884  
Monday - Thursday, 8:30 am to 8:00 pm  
**Fax:**  
(865) 692-6348 & (865) 692-6386

**Address:**  
EdFinancial Services  
Department 888055  
Knoxville, TN 37995

**Email:** <https://www.edservicing.com/customercaresolutions>

**Contact Information:**  
<http://www.edfinancial.com/DL>

## EdManage

**Phone :**  
1-855-479-0490  
Monday - Thursday: 8:00am to 9:00pm ET  
Friday 8:00am to 5:00pm ET  
**Fax:**  
1-855-479-0487

**Address:**  
Department of Education EdManage  
P.O. Box 105144 Atlanta, GA 30348-5144

**Contact Information:**  
<https://edmanage.myedloan.com/info/contact>

## FedLoan Servicing

**Phone:**  
1-800-699-2908  
Monday - Thursday 8am -11pm  
Friday 8am-9pm EST  
**Fax:**  
717-720-1628

**Address :**  
Department of Education FedLoan Servicing  
P.O. Box 530210 Atlanta, GA 30353-021

**Email :** <https://accountaccess.myfedloan.org/contactUs/index.cfm?event=sendUsAnEmail>

**Contact Information:**  
<https://accountaccess.myfedloan.org/>

## Granite State Management and Resources

**Phone Number:**  
1-888-556-0022  
8am - 6pm Monday - Friday EST  
**Fax:**  
(603) 227-5401 & (603) 227-5415

**Address:**  
PO Box 877 Concord, NH 03302-0877

**Email:** [customerservice@gsmr.org](mailto:customerservice@gsmr.org)

**Contact Information:**  
<http://www.gsmr.org/>

## Great Lakes Educational Loan Servicing

**Phone:**  
1-800-236-4300  
Monday - Friday 7:00 am to 9:00 pm CT  
**Fax:**  
(800) 375-5288 & (608) 246-1608

**Address:**  
P.O. Box 530229 Atlanta, GA 30353  
Great Lakes PO Box 7860 Madison, WI 53707-7860

**Email:** [www.mygreatlakes.org](http://www.mygreatlakes.org)

**Contact Information:**  
<https://www.mygreatlakes.org/>

## MOHELA

**Phone:**  
1-888-866-4352  
8:00 am - 8:00 pm Monday - Thursday CT 8:00 am - 5:00 pm  
Friday CT  
**Fax:**  
Toll Free: (866) 222-7060 | International: (636) 532-0610  
636-787-2655

**Address:**  
P.O. Box 1053747  
Atlanta, GA 30348

**Email:** [www.mohela.com](http://www.mohela.com)

**Contact Information:**  
<https://www.mohela.com/>

## NELNET

**Phone:**  
1-888-486-4722  
Customer Service Available 24 hours each day.  
**Fax:** (877) 402-5816

**Address:**  
Nelnet P.O. Box 2970 Omaha, NE 68103-2970

**Email:** [nelnetcustomersolutions@nelnet.net](mailto:nelnetcustomersolutions@nelnet.net)

**Contact Information:**  
<http://www.nelnet.com/>

## OSLA Servicing

**Phone:**  
1-866-264-9762 & 1-800-261-7529  
Monday through Friday, 8 am to 5 pm CT  
**Fax:**  
(800) 261-7529

**Address:**  
P.O. Box 268885  
Oklahoma City, OK 73126-8885

**Email:** [custserv@osla.org](mailto:custserv@osla.org)

**Direct Loan Borrowers:**  
US Department of Education  
P.O. Box 530278, Atlanta GA 30353-0278  
General Correspondence: OSLA P.O. Box 18475 Oklahoma  
City, OK 73154-0475  
Fax: (855) 813-2224

**E-Mail:** [DLcustserv@osla.org](mailto:DLcustserv@osla.org)  
<http://www.osla.org/DL/AccountAccessDLRedirect.aspx>

## Sallie Mae

**Phone:**  
1-888-2-SALLIE (888-272-5543)  
TDD: 888-TDD-SLMA (888-833-7562)  
Monday – Thursday, 8:00 a.m. – 9:00 p.m.  
Friday, 8:00 am – 8:00 pm EDT

**Fax:**  
800-848-1949. Please include a cover sheet with your name  
and account number.

**Address :**  
Sallie Mae, Inc P.O. Box 9500 Wilkes-Barre, PA 18773-9500

**Email:** <https://www.salliemae.com/content/customer/contact.asp>

**Contact Information:** <https://www1.salliemae.com/content/contactus/index.asp>